



Message from the President & CEO



We are very proud to announce the launch of our New Service Company called "Dream One Fire & Safety Services". This company aids our Dream to be the first service provider in Bahrain who can actually deliver Total Facilities Management Solutions by utilising its own In-House Companies, thus delivering a Quality of Service higher than the rest of our Market competitors.

Our Investment in DOFSS will deliver the best testing equipment that the International Market can provide, thus empowering our New Company to be able to take on projects of all sizes.

FY2013 output was very pleasing and our plans to grow and increase our margins are in place for FY2014 in line with the long term strategy.

A special Congratulations to our Quality Team who were very successful in the Annual External Surveillance Audit with TUV Nord for our EN ISO9001:2008 certificate. Our Team proved that hardwork and dedication keeps our services operating at the levels we demand.

Mr. Jamal Alkooheji
President & CEO

Dream Group Launched New Company

"Dream One Fire & Safety Services"

Dream Group has launched a New Service Company called "Dream One Fire & Safety Services". This is the newest Fire Company in Bahrain that will operate from Askar in its warehouse fitted with the State of the Art testing equipment supplied by the World's leading Fire Systems providers in USA and Italy.

Our Team have been recruited all which have many years experience in the International Market and here in Bahrain.

Our Services will be:-

- Servicing & Supply of Fire Extinguishers
- Installation of Fire Extinguishers
- Supply of Fire Panels & Smoke detectors
- Maritime Fire Protection Services
- Fire "Stop" Services
- Annual Maintenance Contracts

Good luck to our New Team!

FY 2013 Performance Review

Dream Group's Annual Performance Review Meeting was held on 9th January 2014 attended by the Company Managers and accountants. FY2013 was another year of impressive performance for the Group.

FY 2014 Projections were also presented, with the commitment to deliver the targets set by each Division.



BUSINESS UPDATES

ISO 9001:2008 Surveillance Audit

"High Level of Quality confirmed once again"

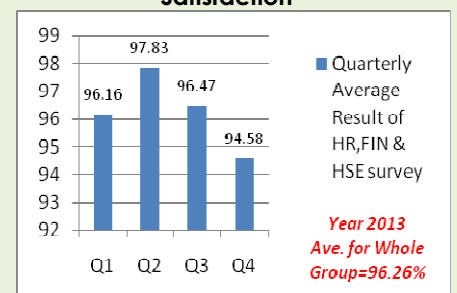
On 20th January 2014, Dream Group successfully fulfilled the requirements of the regular Surveillance Audit performed to monitor its Quality Management System (QMS) in accordance with EN ISO 9001:2008.

The Quality Management System audit performed by TUV Nord showed compliance to the set standards, without Non-Conformances findings, which once again clearly demonstrates the company's high standard of Quality and Commitment to its philosophy of Customer Service.

Well done to the QMS Team! From Mr. Len Robey MBE, our QMS Chairman.



Survey Graph – 2013 "Monthly Service Customer Satisfaction"



"Dream Group Events"

25th Occupational Health & Safety Forum

Dream Group's Health and Safety committee has conducted its 25th Health and Safety Forum to continuously monitor each Divisions performance in delivering Health & Safety to all of their staff.



Furthermore, a series of training has been conducted within One Call, QZS and PSS Divisions:-

One Call Fire & Safety Awareness Training



QZS Ladder Hazard & Safe Use of Ladder



PSS-Toolbox Talk on How to Use Fire Hose



EMPLOYEES OF THE MONTH: January 2014

PROTECT SECURITY	: Mr. Lito Antiporda
ONE CALL	: Mr. Gurmail Singh
QUICK ZEBRA	: Mr. Sai Krishna Dodolla

GROUP EMPLOYEE OF THE MONTH: January 2014



Congratulations to **Mr. Sai Krishna Dodolla** from the CEO and GGM for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in his role as Cleaner with Quick Zebra Services - KHUH Site.

COMPANY PROFILE OF THE MONTH



Quick Zebra Services is one of the leading Commercial and Industrial cleaning Contractor in the Kingdom of Bahrain that is fully experienced in all aspects of general cleaning and offers the highest quality services 24 hours a day and 7 days a week.

QZS operates within the standards of British Institute of Cleaning Science (BICS).

Business Activities includes:

- Window Cleaning including Rope Access, Cradle & Elevated Lifts for High Level Maintenance of High Rise Buildings with IRATA Trained & Qualified operators.



- Waste Management System including Recycling.
- Chemical Supplies.
- Cleaning Machinery & Equipment Supplies.
- Portering and Pest Control

Our Major Clients:

- Bahrain International Airport (BIA)
- Bahrain World Trade Center (BWTC)
- King Hamad University Hospital (KHUH)
- Riffa Views Int'l School & Development (RVIS)
- Royal Bahrain Hospital (RBH)
- Enma Mall
- Lulu Hypermarket-Hidd
- Abraj Al Lulu

+ Plus Multiple Banks and various private clients

**At QZS, you can get a complete package:-
Quality, Performance and Value for Money!**

Contact us:

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Coming Soon!..

- Major New Contracts in the Pipeline